# Muhammad Fikry

Aspiring IT Officer | Tech Troubleshooter | Fast Learner

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↖ mfikry.github.io/portfolio/
📍 Jakarta, Indonesia

## SUMMARY

A Computer Science graduate with experience in IT technical support, hardware/software troubleshooting, and ERP system evaluation. Proficient in tools such as MySQL, Git, and asset management software. Additionally, possesses a solid understanding of web development using HTML, CSS, and React. Communicative, detail-oriented, and ready to provide efficient technical solutions to end-users.

## EXPERIENCE

**Information Technology**                                      10/2021 - 12/2021
PT Pulo Mas Jaya (JAKPRO Group)

- Digitized company assets based on accounting data using asset management software
- Tested the internal ERP system (UI and functionality), documented bugs, and provided improvement suggestions.
- Coordinated with the IT team and end-users to resolve daily operational issues

## EDUCATION

**Computer Science**                                                      2022
Kalbis Institute - Bachelor's Degree

GPA 3.52

**Natural Sciences**                                                      2018
SMAN 51 Jakarta Timur - High School Diploma

## SKILLS

| | | | |
|---|---|---|---|
| Microsoft Office | Advanced | Python | Advanced |
| MySQL | Advanced | React | Advanced |
| Git | Advanced | CSS | Advanced |
| Operating System | Advanced | HTML | Advanced |
| Hardware & Network | Advanced | Teamwork | Advanced |
| Backup & Recovery | Advanced | Discipline | Advanced |

## LANGUAGES

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|---|---|---|---|
| Indonesia | Native | English | Intermediate |